

**STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE (QUARTER-3 2024-25)  
(PASCHIMANCHAL VIDYUT VITRAN NIGAM LTD.)**

Month From : (10/2024)      Month To : (12/2024)

Sr.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)+(F)	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	
1	COMPANY	PVVNL DISCOM (40000)	5	0	3	2	2	13	
<b>TOTAL FOR COMPANY LEVEL</b>			<b>5</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>13</b>	
<b>Zone Level</b>									
1	ZONE	SAHARANPUR (46000)	14	0	2	12	12	5	
2	ZONE	MUZAFFARNAGAR	0	0	0	0	0	0	
3	ZONE	GHAZIABAD 1 (42000)	0	0	0	0	0	0	
4	ZONE	GHAZIABAD 2	0	3	2	1	1	2	
5	ZONE	GHAZIABAD 3	0	0	0	0	0	0	
6	ZONE	NOIDA (45000)	0	0	0	0	0	0	
7	ZONE	MEERUT 1 (43000)	33	0	20 case transfer to mrt zone II	13	13	1	
8	ZONE	BULANDSHAHAR (41000)	5	0	4	1	1	3	
9	ZONE	MORADABAD (44000)	43	1	25 Case transfer to Gaj. Zone	19	19	0	
10	ZONE	GAJRAULA	0	0	0	0	0	0	
11	ZONE	MEERUT 2	<b>FORMATION UNDER PROCESS</b>						
<b>TOTAL FOR ZONE LEVEL</b>			<b>95</b>	<b>4</b>	<b>8</b>	<b>46</b>	<b>46</b>	<b>11</b>	
<b>Circle Level</b>									
1	CIRCLE	EUDC 2 NOIDA	0	0	0	0	0	0	
2	CIRCLE	EDC HAPUR	23	0	0	23	23	2	
3	CIRCLE	EDC LONI	0	2	0	2	0	1	
4	CIRCLE	EUDC 3 GHAZIABAD	0	1	1	0	0	4	
5	CIRCLE	EUDC MUZAFFARNAGAR	0	0	0	0	0	0	
6	CIRCLE	EUDC MORADABAD	4	0	0	4	4	0	
7	CIRCLE	EDC 2 MUZAFFARNAGAR	0	0	0	0	0	0	
8	CIRCLE	EUDC 1 GHAZIABAD	1	0	1	0	1	0	
9	CIRCLE	EUDC MEERUT	0	0	0	0	0	0	
10	CIRCLE	EDC RAMPUR	5	0	0	5	5	1	
11	CIRCLE	EDC GHAZIABAD	0	2	0	2	0	1	
12	CIRCLE	EDC BIJNOR	0	0	0	0	0	0	
13	CIRCLE	EDC 1 BULANDSHAHAR	1	0	0	1	1	0	
14	CIRCLE	EDC 1 MEERUT	11	0	11	11	11	0	
15	CIRCLE	EDC BAGHPAT	0	0	0	0	0	0	
16	CIRCLE	EUDC SAHARANPUR	0	0	0	0	0	0	
17	CIRCLE	EDC 2 MEERUT	0	0	0	0	0	0	
18	CIRCLE	EDC DHAMPUR	0	0	0	0	0	0	
19	CIRCLE	EUDC 2 GHAZIABAD	12	0	2	10	10	2	
20	CIRCLE	EDC 1 MUZAFFARNAGAR	0	0	0	0	0	0	
21	CIRCLE	EDC 2 SAHARANPUR	<b>FORMATION UNDER PROCESS</b>						
22	CIRCLE	EDC SHAMLI							
23	CIRCLE	EDC 1 MORADABAD							
24	CIRCLE	EDC 2 BULANSHAHAR							
25	CIRCLE	EDC SAMBHAL							
26	CIRCLE	EDC AMROHA							
27	CIRCLE	EDC 1 SAHARANPUR							
28	CIRCLE	EDC 3 BULANDSHAHAR							
29	CIRCLE	EUDC 1 NOIDA							
<b>TOTAL FOR CIRCLE LEVEL</b>			<b>57</b>	<b>5</b>	<b>15</b>	<b>58</b>	<b>55</b>	<b>11</b>	